



LAURITZEN
GARDENS

100 Bancroft Street
Omaha, NE 68108

www.lauritzengardens.org

Adult Group Tour Informational Packet

HOURS

- Open daily 9 a.m. to 5 p.m. except Thanksgiving, Christmas and New Year's Day
- Open until 8 p.m. on Mondays and Tuesdays from mid-May to mid-September
- Please check the website for exact hours of visitation

ADMISSION

- \$15.00 per adult plus tax
- Groups of 40 or more can receive a discount of \$2 per admission when paid at least two weeks in advance
- Complimentary admission for one motorcoach/bus driver and one tour escort per motorcoach/bus if applicable

SELF-GUIDED GROUP TOURS

Take a walk through the garden's stunning exhibits and experience the beauty of the season at this 100 acre oasis.

- Available to groups of 10 or more
- All adult group tours are self-guided
- Self-guided tours may include a narrated tram ride for \$5 per ticket

TRAM TOURS

Narrated tram tours of the garden are available. The tours last roughly 50 minutes. Open-air trams provide overhead coverage, run rain or shine and are only canceled in case of lightening. Depending on the size of your group, three options are available for tram tours. Please arrive at Lauritzen Gardens at least 15 minutes prior to the tram's departure.

Please note that due to construction, no tram tours (public/tandem/private) will be offered after July 4, 2022. Trams will move all garden guests around the construction area and tram tours will resume when construction is complete.

Public Tram - \$5 per person- Groups up to 20 people can be accommodated on the public tram.

Public tram departure times and information:

- Monday – Thursday (May through October)
 - 9:30 a.m.; 10:30 a.m.; 11:30 a.m., 12:30 p.m.; 1:30 p.m.; 2:30 p.m.; 3:30 p.m.
 - Monday and Tuesday, from mid-May to mid-Oct., 4:30 p.m.; 5:30 p.m. 6:30 p.m. are also available
 - Filled on a first-come, first-served basis or tickets can be reserved if payment is made two weeks in advance of visit
- Friday – Sunday (April through October)
 - 9:30 a.m.; 10 a.m.; 10:30 a.m.; 11 a.m.; 11:30 a.m., 12 p.m.; 12:30 p.m.; 1 p.m.; 1:30 p.m.; 2 p.m.; 2:30 p.m.; 3 p.m.; 3:30 p.m.; 4 p.m.
 - Filled on a first-come, first-served basis or tickets can be reserved if payment is made two weeks in advance of visit

Tandem Trams - \$10 per person- Groups of 11 to 30 people can be accommodated with tandem trams. Up to 10 group members will ride the public tram at the departure times listed below, with the tandem tram following. Tandem trams must be scheduled when your reservation is made, and payment must be received at least two weeks in advance of your visit to hold the ticket reservation.

Tandem Trams departure time availability and information:

- Monday – Thursday (May through October): 9:30 a.m.; 10:30 a.m.; 11:30 a.m., 12:30 p.m.; 1:30 p.m.; 2:30 p.m.; 3:30 p.m.
- Not available on Fridays, Saturdays and Sundays

Private Tram - \$200 per one-hour tram ride – A private tram can be reserved for groups of up to 20 people. Private tram rides must be scheduled when your reservation is made, and payment must be received at least two weeks in advance of your visit to hold your reservation.

Private tram departure time availability and information:

- Monday – Thursday (May through October): 10 a.m.; 11 a.m., 12 p.m.; 1 p.m.; 2 p.m.; 3 p.m.; 4 p.m.
- Not available on Fridays, Saturdays or Sundays

GROUP LUNCH OPTIONS

The Conagra Café is located inside the Visitor and Education Center at Lauritzen Gardens. The hours are 11 a.m. to 2 p.m. daily. The café has deli-type sandwiches, wraps, salads, soup of the day, desserts and a daily hot special. Please notify us if your group plans to eat in the café.

Personal Food/Drink

Food and drink (other than bottled water) that are not purchased from the café or from the front desk may not be brought into Lauritzen Gardens. The café seating area is designated for guests and members who purchase their food or drink from the café.

Space to picnic is available at Kenefick Park, however, no tables or chairs are available. There are places to sit. Please note that Kenefick Park is across the parking garden and requires uphill walking. Groups may bring in their own bottled water.

PARKING AND UNLOADING/LOADING

- Motorcoach/bus parking is available on the east end of the parking lot.
- Due to safety regulations, passengers on motorcoaches/buses must unload/load in bus parking area and may not unload/load in the circle drive in front of the visitor and education center
- Walking distance from the bus parking area to the entrance of the visitor and education center is roughly 300 feet
- Visitors arriving by car may park in regular visitor parking
- Parking is free
- Upon arrival at Lauritzen Gardens, an employee will greet the tour group

FINDING LAURITZEN GARDENS From Interstate 80:

Take the 13th Street exit north to Bancroft Street. Turn right (east) onto Bancroft Street and continue eastbound through a residential area until you reach the Visitor and Education Center at Lauritzen Gardens.

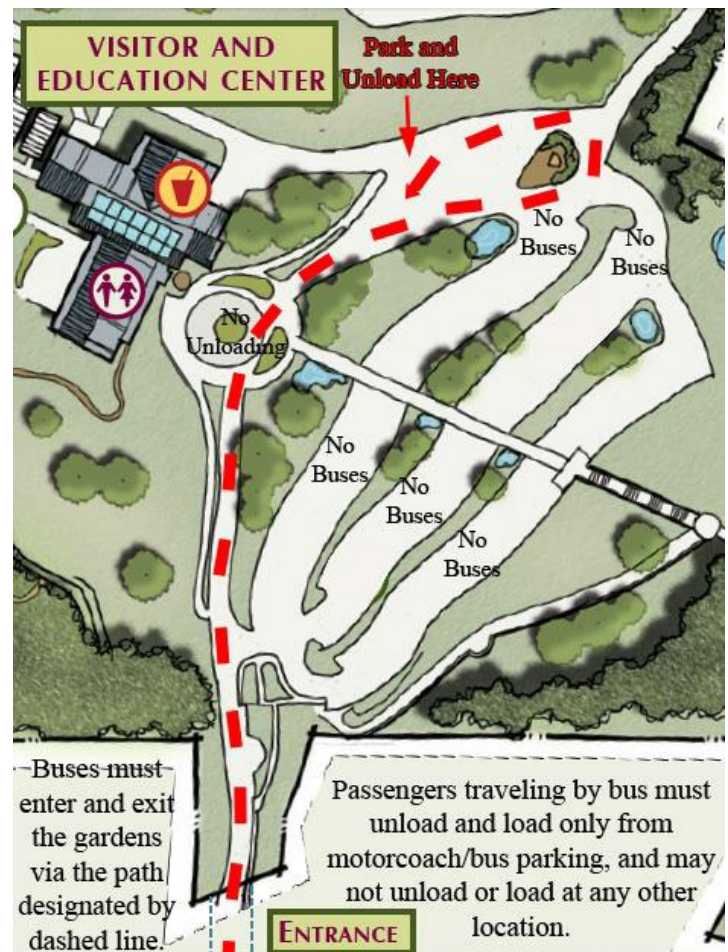
From Downtown Omaha:

From the Greater Omaha Convention and Visitors Bureau visitor center at 10th and Farnam Street in the Old Market, follow 10th Street south to Bancroft Street. Turn left (east) onto Bancroft and continue eastbound through a residential area until you reach the visitor and education center at Lauritzen Gardens.

PAYMENT AND REFUND POLICY

Tours without a tram ride or lunch ordered in advance of the tour:

- Payment for tours that do not involve a tram ride or lunch ordered must be made in full in a single payment no less than two weeks before the date of the tour.



Tours with a tram ride or box lunch ordered in advance of the tour:

- Payment for tours that involve a tram ride or box lunch must be made in full in a single payment no less than two weeks before the date of the tour

Checks should be made out to Lauritzen Gardens

If paying by check, please mail to:

Lauritzen Gardens
Attn: Adult Group Tours
100 Bancroft Street
Omaha, NE 68108

All tours:

To receive the \$1 per person admission discount upon payment, the group's total attendees must be 40 or more

- Should the attendance drop below 40 people prior to payment, the discount will no longer be applied
- Up to two comped admissions (escort and motorcoach/bus driver) may be applied to a group
- In the event that a group lacks a bus driver or an escort, or the group's driver is their escort, only one comped admission will be provided
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No refunds are given once payment has been submitted.

PHOTOGRAPHY CONSENT

Unless Lauritzen Gardens is notified in writing in advance about particular tour participants not consenting to being photographed, registration serves as consent that tour participants may be photographed and that such photos may be used in garden publications and promotional materials.

TOUR CANCELLATION, RESCHEDULING AND UPDATES TO TOUR DETAILS POLICY

In case of severe inclement weather; such as lightning, hail, tornados or blizzards, tours will be cancelled by the garden. In the event that your tour is cancelled by the garden due to weather, you will receive a full refund. Should your tour be cancelled by a representative for your group, a refund will not be provided if the cancellation has occurred within two weeks of the tour's start date.

If your tour needs to be rescheduled or important information regarding your tour (such as attendance figures, tram rides, type of tour, lunches, etc.) needs to be altered, acceptance by the garden of the request(s) may only be considered official once you have received a new and updated confirmation receipt stating the rescheduled information. Verbal or written/typed conversation does not guarantee that the request(s) has been completed.

ETIQUETTE

For the enjoyment of others and the protection of the gardens, we thank you for following these simple guidelines:

- Stay with your group at all times. We ask accompanying adults to do their part in ensuring a safe and enjoyable trip for all participants.
- Enjoy food offered in the café. Outside food is not allowed on garden grounds, including the café. Coolers and picnicking on garden grounds is not permitted.
- Respect each other as well as other visitors. No pushing, shoving or abuse (including verbal) of any kind will be permitted.
- View and smell flowers, fruits, leaves and seeds, but please leave them for others to enjoy.
- View the trees, walls, sculptures and fountains, but please do not climb on them.
- Lauritzen Gardens is not a park. We do not allow jogging, running, bicycles, sleds, skateboards, scooters, and roller blades, or recreational toys such as Frisbees or kites.
- Let nature's music prevail. Please avoid loud voices and noises. Honor the garden's silence and solitude.
- For your safety, please do not walk on the curbs. Kindly stay on the paths and sidewalks and out of water features.
- Take this opportunity to cultivate the love of the beautiful garden. Study and admire the flowers, seeds, trees, grasses, colors, shapes textures and sounds of the garden. Observe the weather, the soil and light conditions and feel the elements of the day.

LAURITZEN GARDENS CONTACT INFORMATION –

[Lauritzen Gardens](#)

402-346-4002

EMERGENCY CONTACT NUMBERS

If injury is not life-threatening:

- Seek the assistance of the nearest Lauritzen Gardens staff member
- If no staff member is close at hand, call the Lauritzen Gardens main number to request assistance
 - Call (402) 346-4002
 - Press the number "0" for operator when you get the recording
 - Tell the operator where you are in the garden
 - Describe the emergency
 - This step will help garden staff to prepare for the emergency personnel

If injury is life-threatening:

- Call 911
- Inform the 911 operator that you are at Lauritzen Gardens, 100 Bancroft Street
- Inform the Lauritzen Gardens main number that you have called 911
 - Call (402) 346-4002
 - Press the number "0" for operator when you get the recording
 - This step will help gardens staff to prepare for the emergency personnel

QUESTIONS OR UPDATES WHILE ENROUTE:

(402) 346-4002, ext. 250 (visitor and education center front desk)

